# Truma Cooler Portable Fridge / Freezer

#### **Operating instructions**

This document is part of the product.

READ ALL INSTRUCTIONS
BEFORE USING THIS PRODUCT.

Models
Single Zone Models
C30 / C36 / C44 / C60 / C73 / C105

**Dual Zone Models** C69 DZ / C96 DZ



## **Truma Cooler**

### **Table of Contents**

Trademark information	2
Scope of delivery	2
Intended Use	3
Prohibited use	3
Important product information	7

### **Operating instructions**

Product features	9
Control panel Single Zone	10
Control panel Dual Zone	10
Turning the appliance on/off	10
Temperature setting	11
Temperature unit setting	11
Battery protect voltage setting	12
Bluetooth setting	12
Multi voltage system / Emergency Override	12
AC/DC, USB connection, fuse and emergency override in	
front	13
DC connection in the back	14
Two way opening and removable lid	14
Remove the lid	14
Attach the lid	15

Truma Cooler App Instructions	15
Cleaning	17
Disposal	17
Troubleshooting	17
Fault indicator	19
Technical Data	21
"Truma Cooler" MANUFACTURER'S LIMITED	
WARRANTY	25

### **Trademark information**

Truma Cooler referred to as Cooler below.

## Scope of delivery

Quantity	Description
1	Truma Cooler
1	12/24 V DC connector cable
1	100 V - 240 V AC connector cable
1	QR Code

#### **Intended Use**

The appliance is designed for cooling and freezing foods. The product is designed for camping and other mobile use. This mobile appliance can be used in household and similar applications such as:

- staff kitchen areas in shops, offices and other working environments
- farm houses
- clients in hotels, motels and other residential type environments
- bed and breakfast type environments
- catering and similar non-retail applications

The cooler is designed to be operated from:

- 12 V or 24 V DC on-board power supply of a vehicle or recreational vehicle
- 12 V or 24 V DC auxiliary battery
- 100 V 240 V AC power supply (50 60 Hz)

#### Prohibited use

The product is not designed

- to be exposed to rain or wet environment,
- to be used as a household refrigerator
- to store chemicals and other non-food products,
- to be used for medical transportation

## **Safety instructions**

## Safety symbols and signal words

⚠ This is the safety alert symbol. This symbol alerts you to potential hazards that can kill or hurt you and others.

**A WARNING** indicates a hazardous situation which, if not avoided, could result in death or serious injury.

**ACAUTION** indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

**NOTICE** is used to address practices not related to physical injury.

- Other important information or tips
- A WARNING Risk of injury.
   Do not operate the Cooler if it is visibly damaged.
- A WARNING Risk of electrical shock.
   Do not use this product if the casing or any of the electrical cables, connections and plugs are trapped, worn, frayed or otherwise damaged. Always check cables for mechanical damage, cuts in the insulation, and heat/moisture damage before use.
   When positioning the appliance, ensure the supply cord is not trapped or damaged.
- A WARNING Risk of injury.

  Repairs of the product should of

Repairs of the product should only be performed by a suitably qualified and authorized person (experts) using original manufacturer parts. Experts are persons who, based on their specialist instruction and training, their knowledge and experience with Truma products and the relevant standards, can carry out the necessary work properly and identify potential hazards.

Poor or faulty repairs could be dangerous and will void the warranty.

- **A WARNING Risk of suffocation.**Do not allow children or pets to climb inside the appliance.
- A WARNING Risk of injury.

  This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- **A WARNING Risk of injury.**This appliance is not intended for use by children without supervision. Children should be supervised to ensure that they do not play with the appliance.
- Do not expose the appliance to rain.
  The power connection must be especially protected against moisture and wetness.
  Protect the appliance from moisture and never put it in the water. Protect the appliance from salty air.

- A WARNING Risk of electrical shock.
   Do not handle electrical connections with wet hands.
- WARNING Risk of electrical shock.
   Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- A CAUTION Risk of electrical shock and fire.

Do not place electrical items in the appliance.

A WARNING Risk of injury.

The Cooler must be secured appropriately when it is transported in a vehicle. National rules and regulations must be observed. Do not drop the appliance. If the appliance falls down, have it checked by an expert.

A WARNING Risk of injury.

Do not store dangerous items inside the appliance, such as e.g. spray cans, aerosol cans, explosives, and/or flammable liquids / propellants.

• **A WARNING** Risk of injury.

Any alteration to the appliance or its controls can cause unforeseen serious hazards and will void the warranty.

• **A WARNING** Risk of fire.

The use of wrong cable cross sections or damaged cables can lead to fire.

- **A WARNING** Risk of electrical shock. If the power supply cable for this appliance is damaged, it must be replaced by the manufacturer or its customer service department, or a similarly qualified person to prevent hazards.
- **WARNING** Risk of fire. Only a 12/24 V DC connector may be used on the device. The connection that is not used must be closed using the supplied blanking plug.
- WARNING Risk of fire. Only the 100 V 240 V AC inlet or one of the two 12/24 V DC inlets may be used. Use of both connections at the same time is not permitted.

- **A WARNING Risk of fire.** The correct polarity must be ensured for the 12/24 V DC inlet. Reverse polarity is not possible with the supplied 12/24 V connector cable.
- WARNING Risk of fire. Linking several coolers together via the electrical connections is not permitted.
- The cooling circuit is a hermetically sealed system and must not be opened.
- Protect the appliance against open flames and hot surfaces.
- Do not fill appliance with water or other liquid for longer periods because the water acts as a breeding ground for bacteria. Also beware of melting ice when the temperature inside the appliance is not low enough. Food stored in the appliance shall be stored in appropriate containers.
- If your appliance has been turned off or lost power with food stored inside, exercise caution and do not consume the food.

- Do not attempt to remove frost from the appliance with a scraper or knife. Serious damage to the cooling system could occur.
- Buildup of heat in a vehicle can be extreme. The appliance will shut down at extreme temperatures if cooling is not possible.
- The Cooler must not be used at very dusty locations (e.g. at the beach), as dust and and sand grains could be sucked in and damage the appliance.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

- This appliance complies with Part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:
  - (1) this appliance may not cause harmful interference, and
  - (2) this appliance must accept any interference received, including interference that may cause undesired operation.

## Important product information

- The appliance requires good ventilation, especially around the vents of the refrigerator.
   Ensure at all times that there is sufficient ventilation so that the heat that arises during operation does not build up. Make sure that the appliance is sufficiently far away from walls and other objects so that the air can circulate. Ensure that the ventilation openings are not covered.
- For best performance operate the appliance in environments whereunder the ambient temperature is +10 °C / 50 °F to +43 °C / 109 °F. Beyond these temperatures performance will drop and power

- consumption increase. Do not operate the appliance in environments where the ambient temperature exceeds +43 °C / 109 °F.
- The lower the ambient temperature, the lower the power usage. In order to maximize efficiency keep the appliance in a cool location out of direct sunlight.
- Do not allow a large amount of ice to build up on the inside walls as this may impair cooling. Defrost by turning the appliance off, allowing the ice to melt and wipe out the water or remove the drain plug.
- It is recommended to operate the appliance on a flat surface, but it will operate at angles up to 30°.
- The appliance may make more noise if operated on a surface lean of over 15°, but this should not have an effect on refrigeration.

 Damage may occur if the DC cable supply is not appropriately sized. This will cause low voltage. The table below provides recommended cable sizing from battery to appliance:

Cable cross section in mm <sup>2</sup> (AWG)	12 V maximum cable length in m (ft)	24 V maximum cable length in m (ft)		
2.5 (13)	2.5 (8.2)	5 (16.4)		
4 (11)	4 (13.1)	8 (26.2)		
6 (10)	6 (19.6)	12 (39.3)		
10 (7)	10 (32.8)	20 (65.6)		

When using the appliance ensure the circuit being used has a fuse or circuit breaker. The recommended size for DC 12 V is 10 A, DC 24 V is 5 A.

- Make sure that the voltage data on the type plate matches the existing power supply. Incorrect mains supply can damage the appliance. This is especially important for AC generators that can generate voltage spikes.
- If your appliance is plugged in to a DC vehicle socket, ensure that you disconnect from power when the vehicle is not in use to prevent battery drainage.
- Never disconnect the appliance by pulling the cable instead of the plug.

## **Operating instructions**

## **Product features**

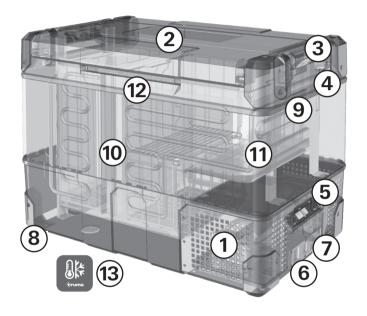


Fig. 1

1	Powered by 12 / 24 V DC compressor
2	Two way opening lid (not Model C30 / C36 / C44)
3	Bottle openers on both sides
4	Flat carry and tie down handles
5	Digital display for each compartment (only dual zones)
6	Multi-voltage system AC (100 - 240 V) and DC (12 / 24 V) - DC inlet on two ends
7	USB port and charger with 3 A
8	Stylish robust corners for protection
9	LED interior light
10	Divided compartment storage
11	Fully refrigerated stepped compartment
12	Headroom for upright standing bottles
13	Bluetooth App for mobile use

## Control panel Single Zone (C30 / C36 / C44 / C60 / C73 / C105)

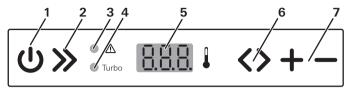


Fig. 2

## Control panel Dual Zone (C69 DZ / C96 DZ)

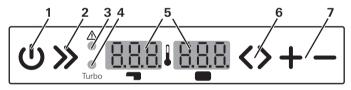


Fig. 3

1	Power switch
2	Turbo switch
3	Power indicator / Fault light
4	Turbo indicator light
5	LED-Display
6	Switch compartments / Mode
7	Temperature settings

## Turning the appliance on/off

- Plug in the AC or the DC power cable. If the appliance does not start automatically, press the power switch to turn on the appliance. The LED display on the control panel will turn on and the interior temperature is displayed.
- Press the power switch for three seconds to switch off the appliance.

The system will remember the previous settings when power is off. If the power supply is cut off or disconnected, the appliance will switch off automatically and once the power supply is restored it will automatically switch back on.

## **Temperature setting**

Temperature setting range –22 °C to +10 °C (-8 °F to +50 °F) in each compartment

- Press the "<>" button and use the "+ / -" buttons to increase or decrease the temperature.
- Press the "<>" button again to change the temperature setting in the second compartments (only Dual zone models).
- Press the ">>" button for Turbo mode to increase the speed of the compressor. This setting can be used when you need to cool products quicker.

## Temperature unit setting

- Press the "<>" button two times to switch between °F / °C for single zone models and three times for dual zone models. °F or °C will be shown at the display. Then press the "+ / -" buttons to change.
- For the dual zone model, press "+" for three seconds, and you can switch off the cooling function of the compartment on the left. Also press "-" for three seconds, you can switch off the cooling function of the compartment on the right. Press the same button again for three seconds to re-start refrigeration in the corresponding compartment.

## **Battery protect voltage setting**

 Press the "<>" button one more time after change °F or °C, to enter battery protect voltage setting. Then press the "+ / -" buttons to choose HI, ME or LO of protect level.

Battery protect level:	On (12 V)	Off (12 V)	On (24 V)	Off (24 V)	
LO (low)			23.3 ± 0.3 V	21.5 ± 0.3 V	
ME 12.2 ± 0.3 V		11.4 ± 25.3 ± 0.3 V		24.1 ± 0.3 V	
HI 12.6 ± (high) 0.3 V		11.8 ± 0.3 V	26.2 ± 0.3 V	24.6 ± 0.3 V	

## **Bluetooth setting**

 Press the "<>" button one more time after battery protect voltage setting, to enter Bluetooth activity. Then press "+ / -" buttons to choose ON or OFF.  Press the "<>" button and "+" button for three seconds, at the same time to enter the Bluetooth mode.

CLO CLOSE*	Connect to the refrigerator by scan the QR code only.
OPE OPEN*	Scan and find your refrigerator by mobile Bluetooth, and then connect.

<sup>\*</sup>on Dual Zone models

### Multi voltage system / Emergency Override

**A WARNING** Risk of fire. Only the 100 V - 240 V AC inlet or one of the two 12/24 V DC inlets may be used. Use of both connections at the same time is not permitted.

**A WARNING Risk of fire.**Only one of the two 12/24 V DC inlets may be used on the device. The connection that is not used must be closed using the supplied blanking plug.

**A WARNING Risk of fire.** The correct polarity must be ensured for the 12/24 V DC inlet. Reverse polarity is not possible with the supplied 12/24 V connector cable.

## AC/DC, USB connection, fuse and emergency override in front

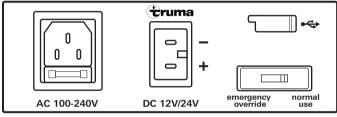


Fig. 4

#### **Fuse**

#### **250 V fuse**

▲ WARNING The fuse (F6.3A250V) may only be replaced by a fuse of the same type.

A 250 V fuse can be found under the 100 V - 240 V AC inlet.

#### 12/24 V fuse

▲ WARNING The fuse (6G10A250V) may only be replaced by a fuse of the same type.

A 12 V fuse can be found in the supplied 12/24 V connector cable.

#### **Emergency Override Switch**

For normal operation the switch is in the "NORMAL USE" position. If an electronic control or display board failure occurs, slide the switch to "EMERGENCY OVERRIDE" position. In this case, the cooler runs with full cooling capacity and may freeze.

#### DC connection in the back

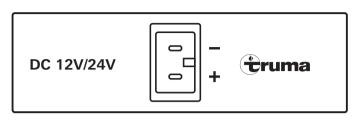


Fig. 5

The second DC socket allows the optimal use in every position.



#### Remove the lid

Open the lid, push it over the aiming position and remove it (all models).



Fig. 6



Fig. 7

#### Attach the lid

Put the lid on the side of the box and press it down firmly (all models).

On the following models the lid can also be put on the opposite side of the box. (C60 / C69 DZ / C73 / C96 DZ / C105)

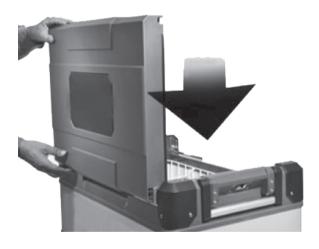


Fig. 8

## **Truma Cooler App Instructions**

To control your Truma Cooler with your smartphone you can use the Truma Cooler smartphone app of Truma.

Activate the Bluetooth function of the appliance (see "Bluetooth setting" on page 12)

Activate the Bluetooth function of your phone and then download the Truma Cooler smartphone app from Google Play or Apple App Store.

When you open the app you will see picture **A**. Then you can click "Add device" to search the appliance, then you will see the available equipment, as shown in **B**.

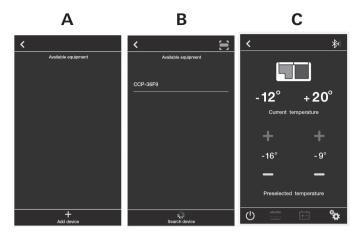


Fig. 9

When you click for example the equipment CCP-36F9 to connect the appliance, finally you will see picture **C** which means connect successful.

Or if you do not choose to click "Add device" but to choose \(\text{\text{\text{\text{d}}}}\) to scan the individual QR code which is delivered with the appliance for connecting, then will directly enter to picture **C**.

#### Now linked to your appliance, you can:

- Easily switch between appliances.
- Adjust your appliances temperature from –22 °C to +10 °C (-8 °F to + 50 °F).
- Check current temperature.
- Choose from Celsius and Fahrenheit temperature scales.
- Turn your appliance on and off.
- Turn Turbo modes on and off.
- Choose battery voltage protection mode.
- Monitor battery voltage.
- Show the fault reason automatically.
- Customize your refrigerator name.

## Cleaning

**A WARNING** Dissconnect the appliance from the power supply before cleaning.

Clean the appliance inside and outside with a clean damp cloth every week. If it is dirty, use baking soda (sodium bicarbonate) dissolved in lukewarm water to clean the appliance.

Do not use abrasive products, detergents, soap or hard objects to clean as these can damage your refrigerator.

After cleaning, wipe out with a clean damp cloth and dry carefully.

Never clean the appliance under running water / with a direct water jet, or in dish water.

Do not store products inside appliance if the appliance is not on.

Do not store the appliance if it is wet inside or without leaving the lid open.

## **Disposal**

## **A WARNING** Risk of child entrapment! Before disposal of this device:

- Dismantle the lid.
- Leave the baskets in place so that children may not easily climb inside.

This device must be disposed in accordance with the applicable disposal regulations. Ask your local recycling centre or specialist dealer for details on how to do this.

## **Troubleshooting**

#### The appliance is not turning on

- Check whether the appliance has been turned on.
- Check the power supply (try a different power source/vehicle/socket).
- Check whether the plug and the socket have a good connection.

#### Low refrigeration performance

- Too much product has been placed inside the appliance.
- There is too much warm product inside the appliance.

- The lid is unlatched or open.
- The lid seal is broken.
- Poor ventilation. Make sure that the appliance is sufficiently far away from walls and other objects so that the air can circulate.
   Ensure that the ventilation openings are not covered.
- The ambient temperature is too high.
- The temperature setting is too high.

## Can hear the sound of running water from inside the appliance

 This is normal, due to the flow of refrigerant inside the appliance.

## Unusual noise when refrigerator is working

The refrigerator is not placed on a level surface

If none of the above solves your issue please contact the Truma Service Center (855-558-7862).

### **Fault indicator**

0

Please note that the fault indicator will always be green if normal. When flashing, it will change to orange color.

Error code (Display)	Number of flashes (every 4 seconds)	Cause	Descripton / Solution		
E0	-	Broken temperature sensor	When the LED display will show E0, means NTC (the temperature sensor) broken circuit or short circuit. Please contact the Truma Service Center for support.		
<b>E</b> 1	1	Low voltage  Battery discharge protection has been triggered	<ul> <li>Try on different power source (vehicle or 100 V - 240 V AC connector). If changing power source fixed issue, then possible issue with original power source.</li> <li>Ensure cabling between appliance and battery is at least 1.5 mm² (AWG 15), if the distance is more than 2 meters use at least 2.5 mm² (AWG 13) cable.</li> <li>Reduce battery discharge protection (e.g. ME or LO)</li> </ul>		

Error code (Display)	Number of flashes (every 4 seconds)	Cause Descripton / Solution		
<b>E2</b>	2	Fan issue	• Fan is drawing too many amps (over 0.6 amps).	
<b>E</b> 3	3	Compressor start issue	<ul> <li>Unplug cable and allow appliance to rest for 10 minutes.</li> <li>Try on different power source (vehicle or 100 V - 240 V AC connector).</li> <li>Electronic box fault.</li> </ul>	
<b>E</b> 4	4	Low motor speed	<ul> <li>Reduce products/items inside appliance.</li> <li>Move so appliance is in a lower ambient temperature, clean vents/ensure clear air flow over compressor.</li> </ul>	
<b>E</b> 5	5	Over temperature	<ul> <li>Move so appliance is in a lower ambient temperature.</li> <li>Clean vents/ensure clear air flow over compressor.</li> </ul>	

If these measures do not remedy the malfunction, contact your dealership, Truma Service or one of our authorized Service Partners.

## **Technical Data**

Model	C30	C36	C44	C60	C73	C105	C69 DZ	C96 DZ
	Single	Single	Single	Single	Single	Single	Dual	Dual
	Zone	Zone	Zone	Zone	Zone	Zone	Zone	Zone
Dimensions in mm (in.)	Length 610 (24.0) Width 340 (13.4) Height 422 (16.6)	Length 652 (25.7) Width 412 (16.2) Height 428 (16.9)	Length 652 (25.7) Width 412 (16.2) Height 488 (19.2)	Length 732 (28.8) Width 456 (18) Height 488 (19.2)	Length 732 (28.8) Width 456 (18) Height 555 (21.85)	Length 912 (36) Width 536 (21.1) Height 500 (19.7)	Length 732 (28.8) Width 456 (18) Height 555 (21.85)	Length 912 (36) Width 536 (21.1) Height 500 (19.7)
max. Height with lid open in mm (in.)	930 (36.6)	970 (38.2)	995 (39.2)	830 (32.7)	950 (37.4)	970 (38.2)	950 (37.4)	970 (38.2)
Weight in kg (lb)	17.5	21.8	23.4	25.6	28.2	33.2	29.4	34.9
	(38.6)	(48.4)	(52)	(56.9)	(62.7)	(73.8)	(65.3)	(77.6)

Model	C30	C36	C44	C60	C73	C105	C69 DZ	C96 DZ
	Single	Single	Single	Single	Single	Single	Dual	Dual
	Zone	Zone	Zone	Zone	Zone	Zone	Zone	Zone
Con- nection voltage	DC 12 / 24 V≕ or AC 100 - 240 V~ / 50-60 Hz							
Rated current	12 V <del></del>	12 V <del></del>	12 V <del></del>	12 V <del></del>	12 V <del></del>	12 V <del></del>	12 V <del></del>	12 V <del></del>
	3.4 A	5.53 A	5.49 A	6.35 A	6.10 A	6.40 A	6.30 A	6.30 A
	24 V	24 V	24 V	24 V <del></del>	24 V	24 V	24 V	24 V
	1.7 A	2.54 A	2.81 A	2.92 A	3.00 A	3.20 A	3.10 A	2.95 A
	120 V∼	120 V∼	120 V∼	120 V∼	120 V∼	120 V∼	120 V∼	120 V∼
	0.73 A	0.583 A	0.63	0.62 A	0.66 A	0.73 A	0.63 A	0.74 A
Average power consumption*	0.5 A	0.5 A	0.6 A	0.7 A	0.6 A	0.8 A	0.8 A	1.1 A
USB	5 V / 3 A							

<sup>\* (</sup>vehicle electrical system; 25 °C / 77 °F ambient temperature; Temperature setting 5 °C 41 °F)

Model	C30 Single Zone	C36 Single Zone	C44 Single Zone	C60 Single Zone	C73 Single Zone	C105 Single Zone	C69 DZ Dual Zone	C96 DZ Dual Zone
Climate class	N, T							
Refrig- erant / quantity in g (lb)	R134a / 37 (0.08)	R134a / 43 (0.09)	R134a / 45 (0.10)	R134a / 65 (0.14)	R134a / 70 (0.15)	R134a / 100 (0.22)	R134a / 75 (0.16)	R134a / 96 (0.21)
GWP value	1430							
CO <sub>2</sub> equiva- lent in t (lb)	0.053 t (116)	0.061 t (134)	0.064 t (141)	0.093 t (205)	0.100 t (220)	0.143 t (315)	0.107 t (236)	0.137 t (302)
Cooling capacity	-22 °C to +10 °C (-8 °F to +50 °F)							

Model	C30	C36	C44	C60	C73	C105	C69 DZ	C96 DZ
	Single	Single	Single	Single	Single	Single	Dual	Dual
	Zone	Zone						
Volume	30	35	43	59	72	104	69	96
in I (gal)	(7.9)	(9.2)	(11.4)	(15.6)	(19.0)	(27.5)	24 + 45	41 + 55
							(18.2) (6.3 + 11.9)	(25.3) (10.8 + 14.5)

Truma Gerätetechnik GmbH & Co. KG ("Truma")

# "Truma Cooler" MANUFACTURER'S LIMITED WARRANTY

(September 2014)

This limited warranty pertains solely to the I"Truma Cooler" (Single Zone Models C30, C36, C44, C60, C73, C105 and Dual Zone Models C69 DZ and C96 DZ) the "Product") manufactured by Truma and sold through its affiliates and dealers in North America.

Truma warrants subject to the below stated conditions that the Product will be free from defects in material and workmanship, and will perform in accordance with the technical specifications set forth in the description of the Product for a period of twelve (12) months for newly manufactured parts from the original date of purchase. The original purchaser is advised to register the Product within two (2) months of purchase at **www.truma.net** in order to receive an extended

warranty of an additional twelve (12) months. This limited warranty shall only apply if the Product was properly installed according to the installation instructions provided and in compliance with applicable codes.

During the warranty period, Truma will repair or replace, at its own discretion and costs, the defective Product or parts or components of such Product reported to Truma and which Truma determines was defective due to a warranty defect. Costs of diagnosis for a warranty defect are borne by Truma. Other costs of diagnosis are not included in this warranty. At the discretion of Truma, the replacement of the Product or parts or components thereof (i) may be newly manufactured, (ii) may be assembled from new or serviceable used parts that are equivalent to new parts in performance, or (iii) may have been previously installed.

The customer shall not attempt to repair the Product or resolve the problem without the prior consent of Truma. Any attempt by the customer to repair the Product or resolve the problem without the prior consent of Truma will void this warranty.

This limited warranty does not cover any defects attributable in whole or in part to (i) non-Truma products and services and / or alterations of out-of-specification supplies, (ii) accidents, misuse, negligence or failure of the customer to follow instructions for the proper use, care and cleaning of the Product, (iii) damages caused in gas pressure regulation systems due to foreign substances in the gas (i.e. oil, plasticizers), (iv) external factors (e.g., fire, flood, severe weather), (v) failure of proper transport packaging, or (vi) failure by the purchaser to comply with Truma's installation and user manual regarding the Product.

All warranty claims must be reported to Truma's authorized warranty service center in the United States:

Truma Corp Service Center, 2800 Harman Drive, Elkhart, IN 46514, toll free: (855) 558-7862, fax. (574) 538-2426,

service@trumacorp.com, www.truma.net

The purchaser shall provide the following information regarding the potential warranty claim (i) serial number of the defective device, (ii) proof of purchase, (iii) purchaser's contact information.

EXCEPT AS EXPRESSLY STATED AND SET FORTH HEREIN, THERE ARE NO WARRANTIES OR REPRESENTATIONS. EXPRESS OR IMPLIED, CONCERNING THE PRODUCT AND NO SUCH WARRANTIES REPRESENTATIONS SHALL IMPLIED UNDER ANY APPLICABLE LAW. IN EQUITY OR OTHERWISE, INCLUDING WITHOUT LIMITATION, A WARRANTY OF MERCHANTABILITY, A WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, OR ANY OTHER WARRANTY WHICH MAY BE IMPLIED UNDER COMMON LAW OR UNDER THE UNIFORM COMMERCIAL CODE OF ANY STATE OR OTHER JURISDICTION OF THE UNITED STATES OF AMERICA.

Unless further limited herein, the entire liability of Truma and the customer's exclusive remedy for damages from any cause related to or arising out of a warranty defect, regardless of the form of action, whether in contract or in tort, will not exceed the amount of the purchase price for each purchase order for the Product which is the subject matter or directly related to the causes of action asserted.

Unless prohibited under applicable state law, in no event will Truma, its agents, subcontractors,

affiliates, suppliers and employees be liable for (a) any incidental, indirect, special or consequential damages, including, but not limited to, loss of use, revenue, profits or savings, substitute rental or for any other reason, even if Truma knew or should have known of the possibility of such losses or damages, (b) claims, demands or actions against the customer by any person, except as provided by applicable law.

In case you encounter any problems, please contact the Truma Service Center at 855-558-7862 or one of our authorized service partners. For details see www.truma.net.

Please have the model number and serial number (see type plate) handy when you call.

#### Manufacturing

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#### Sales & Service

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