



# YES ENERGY MANAGEMENT

April 13, 2020

Mikerobotics.com  
Attention: Mike Neeley; 574.338.0641  
12278 Dickinson Road  
White Pigeon, MI 49099

RE: Proliphix Thermostat (IMT550C) Exchange Proposal  
RMA/WO #25897

Dear Mr. Mike Neeley,

Based on the inquiry on 4/9/2020, the following has been requested:

☒ Exchange of one (1) Proliphix thermostat that is not working. The thermostat serial number is F74A69EE with a 9/21/2015 purchase date. The thermostat 3-year warranty is expired.

YES Energy Management provides a three-year warranty on new Proliphix thermostats purchased. The warranty ends three years after the purchase date. If your thermostat is within the warranty period, it will be exchanged at no cost. If the thermostat is outside the warranty period, a \$75.00 exchange charge, applicable state sales tax and a shipping & handling fee must be paid for exchange of the thermostat. Defective thermostats must be returned using the return label provided by YES. Exchanged thermostats with a new/refurbished thermostat, we warranty exchanged thermostats for a one-year period beginning on exchange date.

New Proliphix thermostat for \$490.00 per thermostat, plus applicable state sales tax and a shipping & handling fee.

Summary of charges:

Item	Price (each)	Quantity	Total
Expired Warranty Exchange	\$75.00	1	\$75.00
Shipping & Handling Fee (\$15.00 per order/shipment)	\$15.00		\$15.00
State Sales Tax (6.00%)			\$4.50
<b>Total Proposal Cost*</b>			<b>\$94.50</b>
*Proposal pricing is valid for thirty (30) calendar days after proposal date.			

If you have any questions about this proposal please contact Mark James at 978.692.3375 extension 3 or [ProliphixSales@Yardi.com](mailto:ProliphixSales@Yardi.com).

phone 800.947.2233

website [YesEnergyManagement.com](http://YesEnergyManagement.com)

Alpharetta, GA

Colorado Springs, CO

Jacksonville, FL

San Diego, CA



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If you accept the summary charges, please sign and date this proposal letter, verify the bill to and ship to information below is accurate and return the proposal letter to:

**Via Email**

[ProliphixSales@Yardi.com](mailto:ProliphixSales@Yardi.com)

**Via Fax**

719-284-1183

**Bill To**

Mikerobotics.com

Attention: Mike Neeley; 574.338.0641

12278 Dickinson Road

White Pigeon, MI 49099

**Ship To**

Mikerobotics.com

Attention: Mike Neeley; 574.338.0641

12278 Dickinson Road

White Pigeon, MI 49099

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Client's Signature

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Client's Printed Full Name

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Client's Title

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Date Signed

phone 800.947.2233

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