



Limited Warranty on PowerTech Brand Generators

Mobile Power Generators LLC dba Power Technology Southeast herein referred to as PowerTech warrants to you, the original end user, that each product of our manufacture is free from defects in materials and workmanship for the items and periods set forth below, and that each generator will deliver its rated output, at standard temperature and pressure, as indicated on The PowerTech brand nameplate, if properly installed, serviced, and operated under normal conditions in accordance with PowerTech's operating instructions.

THE WARRANTY COVERAGE TERMS:

- 3 years from generator date of manufacture, 2 years from date of purchase or 3,000 hours of operation, whichever comes first;
- Parts, labor, including diagnostic labor, removal, and reinstallation are covered for the first 12 months from the date of purchase or 1,000 hours, whichever comes first.
- Engines used in the manufacture of PowerTech products are warranted solely by the engine manufacturer. In the case of repairs pertaining to the engine only, you must use an authorized dealer or distributor of that make of engine, to be covered under their warranty.
- Replacement Parts are warranted by the Parts manufacturer excluding the following: voltage regulators, fuses, controllers, capacitors, brushes, and switches which have no warranty. No labor charges paid on installation of replacement parts.
- Operation hours shown on the generator-mounted hour meter/controller shall be conclusive for the determination of number of hours referenced in this warranty, absent fraud, tempering or manifest error.

WHAT POWERTECH WILL DO?

PowerTech will at its option, repair or replace any part covered by this warranty which becomes defective, malfunctions or otherwise fails to conform to this warranty under normal use and service during the term of this warranty.

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE:

In order to obtain warranty repairs:

- Power Tech must be notified, by telephone or e-mail, within five (5) business days of any product failure. Please provide the generators serial number and the operation hours shown on the generator mounted hour meter/controller;
- Deliver the product to an authorized PowerTech service dealer;
- Service dealer must obtain written authorization and an repair authorization number from PowerTech prior to any repair being performed;



- Failure to obtain authorization prior to the repair being performed will result in the claim being denied by PowerTech;

THIS WARRANTY DOES NOT COVER THE FOLLOWING:

- A. Normal wear items, including but not limited to: turbo-chargers, fuel injector (s), starter, alternator, and electronic components, as well as normal engine and/or generator end and/or generator end bearings;
- B. Travel time and fuel or other transportation charges to and from the repair facility and travel time and fuel or other transportation charges for mobile service;
- C. Defects, malfunctions or failure resulting from improper installation , improper servicing, lack of performance of scheduled or required maintenance service;
- D. accidents, abuse, misuse, and improper storage
- E. Products which have been subjected to alteration, modification, neglect or unauthorized repairs;
- F. Troubleshooting, routine service, tune-ups, replacement of filters, belts, coolant, lubricants, hoses, clamps, exhaust system components, fuel system components, gaskets and/or seals;
- G. Electrical items damaged by welding or jump-starting;
- H. Installation of inverters and automatic transfer switches;
- I. Damage caused by water ingestion or electrolysis;
- J. Damage caused by ingestion of substances other than clean filtered air, fuel, or intake water, or use of contaminated oils, coolants or additives;
- K. Damage caused by faulty repairs performed by a repair facility or third party (including the purchaser) not authorized in writing by Power Tech;
- L. Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations;
- M. Original installation charges and startup costs;
- N. Removal and re-installation charges of more than 1-hour labor for outside units, 2-hours for compartment mounted units, and 3-hours for below deck marine units. Customer is responsible for equipment used for removal/reinstallation of generator (cranes, hoists, lifts, etc.) and for additional labor/charges due to difficult access, removal or installation;
- O. Starting batteries and labor or charges related to battery service;
- P. Loss of revenue or the rental of equipment due to down time;
- Q. Generator repairs made within the warranty period by other than an authorized PowerTech service dealer;
- R. Damage caused by negligent maintenance such as but not limited to: Failure to use the specified type and quantity of lubricating oil, cooling air flow, and proper coolant



mixture and level. Failure to provide adequate air intake and/or maintenance of the air intake system. Failure to provide scheduled maintenance as prescribed in supplied manuals.

- S.** Engine fluids such as fuel, oil or coolant/antifreeze.
- T.** Shop supplies such as adhesives, cleaning agents, rags, paint, or other miscellaneous supplies;
- U.** Use of other than factory supplied or approved repair parts or procedures. Replacement of a failed PowerTech component with a non-PowerTech component voids the PowerTech warranty on that component and any and all failures related to that component;
- V.** Fuel injection pumps repaired by anyone other than the engine manufacturer's authorized dealer of that engine;
- W.** Generator sets used in non-commercial, retail rental applications;
- X.** Cleaning, service, or repair of generator sets that have not been kept free of dirt, debris, or other items that prevent the unit from being able to operate properly;
- Y.** Any failure, including loss of excitation, due to prolonged storage;
- Z.** Any damage attributed to low battery monitoring or automatic generator starting systems;
- AA.** Optional accessories are warranted solely by the manufacturer of that item including but not limited to the following item: block heaters, oil pan heaters, electric cooling fans, air-bag isolators, compartment heaters, fuel tanks, trailers, battery chargers, battery monitors;
- BB.** Any failure due to Wi-Fi, GPS, GSM, or connectivity;
- CC.** Charges for any overtime, holiday or emergency labor you request.
- DD.** Failures caused by any external cause or act of God, including without limitation, accident, theft, vandalism, collision, riot, acts of terrorism or sabotage, fire, freezing, lightning, earthquake, animals or insects, windstorm, hail, water or flood, tornado or hurricane.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES WHETHER WRITTEN, ORAL, EXPRESSED OR IMPLIED. THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS OF ANY PRODUCT FOR A PARTICULAR PURPOSE. POWER TECH'S ONLY LIABILITY SHALL BE THE REPAIR OR REPLACEMENT OF PARTS AS STATED ABOVE. IN NO EVENT SHALL POWER TECH BE RESPONSIBLE FOR ANY LOSSES OR DAMAGES THAT ARE INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL, EXEMPLARY OR FOR ECONOMIC LOSS, LOSS OF REVENUES, LOSS OF PROFITS, OR LOSS OF BUSINESS OPPORTUNITY, REGARDLESS OF WHETHER SUCH LIABILITY IS BASED ON BREACH OF CONTRACT, TORT, STRICT LIABILITY, BREACH OF WARRANTIES, FAILURE OF ESSENTIAL PURPOSE OR OTHERWISE, OR IS A DIRECT RESULT OF POWER TECH'S OWN ACTIONS OR INACTIONS.



TO OBTAIN WARRANTY SERVICE: For your nearest PowerTech authorized service dealer:
Visit us at www.powertechgenerators.com. Call us toll free at 800-760-0027 or write us at:

PowerTech Generators
Attn: Warranty Department
State Road 44
Leesburg, FL 34748 USA

GENERAL CONDITIONS:

This Warranty is the sole property of the original owner/purchaser/user of the vehicle in which the PowerTech brand generator is properly installed.

A transfer of ownership of the generator in question shall terminate and void this Warranty.

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