D&M
D&M Holdings Inc.
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marantz®

Service Bulletin
No. : MZ10-073
Date: October 22, 2010

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Model: NA7004

Subject: Correction of the Firmware via DFW (D&M Firmware Writer).
Countermeasure is applicable only upon claim from the customer.

Symptom: 1) Add a new feature that "Update Notification function" which Displays a notification message on the menu screen when the latest firmware is released.
2) Countermeasure for failure.
2)-1 When pushing the ENTER button after choosing "I am new to Pandora" after select the function of "ONLINE MUSIC" to "Pandora" during "Read only mode" of Pandora, a message that "Activation has not been completed" will be displayed on the monitor.
2)-2 The unit does not send response via RS-232C when operating the unit by main button of the unit or the RC unit in "Internet Radio", "Music Server", "USB", and "iPod" functions.

Solution: We corrected the firmware so that no malfunction occurs.
METHOD OF UPDATING via RS232C. We will supply the following program files for updating the subject models. Please refer to the following Instruction Manual for updating.

DFW software:
DFW_0002_NA7004_(Rev.1.0.15).exe:
Firmware Update Program for ALL

DFW_0002_NA7004_Rev.1.0.15_Manual_EN.pdf:
Instruction Manual for Firmware Update Program for ALL

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<u>**Firmware:**</u>
NA7004NA_100200020100-0003.zip

	Name	Version
1	System	A1.30
2	System FBL	A0.20
3	Display	00.30
4	Ethernet SBL	B201002171914
5	Ethernet IMG	I201009270136

Serial Number Range:

Please apply the above modification to the production models in the following serial numbers.

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