



## **Service Bulletin**

**No. :** MZ04-078

**Date:** January 11, 2007

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**Model:** DV4500 / DV6500

**Subject:** Software Update

**Symptom:** If the units TV ASPECT ratio is set to 16:9 (Wide) you cannot playback a specific JPEG files (longwise picture file).

**Solution:** 1) Update the firmware version to Version 1.07

Before updating please check the firmware version. The version can be confirmed using the "FIRMWARE RENEWAL MODE". Please refer to page 1-11-1 of the DV4500/DV6500 Service Manual for the check procedure.

See the following page for more details.

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## FIRMWARE RENEWAL MODE

1. Turn the power on and remove the disc on the tray.
2. To put the DVD player into version up mode, press [9], [8], [7], [6], and [SEARCH MODE] buttons on the remote control unit in that order. The tray will open automatically. Fig. a appears on the screen and Fig. b appears on the VFD.

\*.....\* differ depending on the models.

Fig. a Version Up Mode Screen

checksum in (\*2) of Fig. e (Fig. f)

\*.....\* differ de

Fig. e Completed Progr

Fig. f VFD upon Finishing the Prog

At this time, no buttons are

### Parts:

Ref#	Description	Part Number
DV4500	Firmware Update Disc	90M-DV4500UCR
DV6500	Firmware Update Disc	90M-DV6500UCR

### Serial Number Range:

This problem applies to the following week code range.

DV4500 / DV6500 from MZxx0419xxxxxx to MZxx0438xxxxxx

This improvement has been done in production week code MZxx0439xxxxxx and later.

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