D&M
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marantz®

Service Bulletin
No. : MZ04-078
Date: January 11, 2007

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Model: DV4500 / DV6500

Subject: Software Update

Symptom: If the units TV ASPECT ratio is set to 16:9 (Wide) you cannot playback a specific JPEG files (longwise picture file).
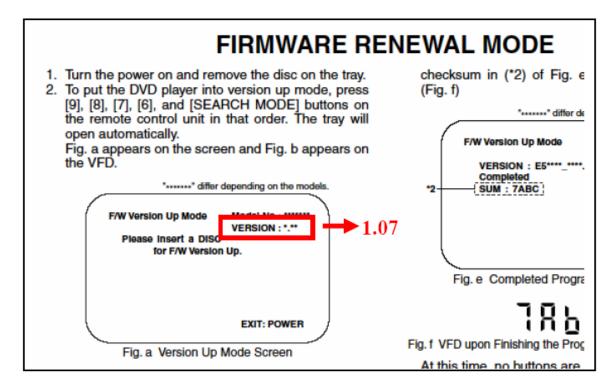
Solution: 1) Update the firmware version to Version 1.07

Before updating please check the firmware version. The version can be confirmed using the "FIRMWARE RENEWAL MODE". Please refer to page 1-11-1 of the DV4500/DV6500 Service Manual for the check procedure.

See the following page for more details.

FIRMWARE RENEWAL MODE

1. Turn the power on and remove the disc on the tray.
2. To put the DVD player into version up mode, press [9], [8], [7], [6], and [SEARCH MODE] buttons on the remote control unit in that order. The tray will open automatically.
   Fig. a appears on the screen and Fig. b appears on the VFD.

Fig. a Version Up Mode Screen

checksum in (*2) of Fig. e
(Fig. f)

Fig. e Completed Progra

Fig. f VFD upon Finishing the Prog

Parts:

Ref#	Description	Part Number
DV4500	Firmware Update Disc	90M-DV4500UCR
DV6500	Firmware Update Disc	90M-DV6500UCR

Serial Number Range:

This problem applies to the following week code range.
DV4500 / DV6500 from MZxx0419xxxxxx to MZxx0438xxxxxx
This improvement has been done in production week code MZxx0439xxxxxx and later.