

DENON

Service Bulletin

No. : OST-F1108

Date: March 13, 2007

Model: AVR-2307CI, AVR-887

Subject: Countermeasure for XM radio malfunction.

Symptom: Sometimes equipment does not receive XM radio properly with the CNP-1000 type XM Antenna. Malfunction: no indication of the station name, no output and no channel selectable when using XM radio.

Solution: Please install the Exclusive Writer Software to a PC and rewrite your customer's unit upon claim of XM radio malfunction.

- Install Software of the Exclusive Writer Software to be installed to the PC.
For AVR-2307CI: "FWCV_AVR2307_V0028_SETUP.exe"
For AVR-887: "FWCV_AVR887_V0028_SETUP.exe"
- The Exclusive Writer Software: (After the installation, a short cut of the following Exclusive Writer Software is created on the Desk-top of the PC.)
- To confirm the Version after the update, please refer to the following:
For AVR-2307CI: "2307_0028_VERS_CHECK.pdf"
For AVR-887: "887_0028_VERS_CHECK.pdf"
- The Exclusive Jig (JIG-232C (887)) for the AVR-887.

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Detail of XM Antennas:

XM Antenna CNP-1000 (old type XM Antenna)



XM Mini Tuner Home Dock CNP-2000H



Serial Number Range:

AVR-2307CI 00001 ~ 05438

AVR-887 00001 ~ 03810

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