

DENON

Service Bulletin

No. : OST-C1102

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Model: AVR-2307CI, AVR-2307, AVR-887

Subject: Countermeasure for the AUTO SETUP Phase symptom.


Symptom: Upon execution of the AUTO SETUP the unit indicates the Phase Error message "-Caution- phase" (all channels) even though the speakers have been connected properly.

Solution: If the above complaint was reported from your customer, please explain to your customer the "Cause" and "Measure" of Instruction manual page13. Check the polarity of the pertinent speakers. For some speakers, this screen may be displayed even though the speakers are properly connected. If so, please select "**Skip** <" on the OSD screen from which the error message has been indicated and proceed to the next step." Instruction manual page13:

Error messages

- These error screens may be displayed when performing Auto Setup measurement and the automatic measurements can not be completed because of the speaker arrangement, measurement environment, or other factors. Please check the following matters, reset the pertinent items, and measure again.
- When there is too much noise in the room, the speakers may not be detected properly. Should this happen, perform the measurements when the noise level is low, or switch off the power of the equipment that is producing the noise for the duration of the measurements.

Press Δ ∇ to select the items, then press \triangleleft .

Example	Cause	Measures
	② This screen will be displayed when the speaker polarity is connected in reverse.	• Check the polarity of the pertinent speakers. For some speakers, this screen may be displayed even though the speakers are properly connected. If so, select "Skip<".

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