

DENON

Service Bulletin

No. : OST-F1115-1

Date: February 13, 2007

Model: AVR-2307CI, AVR-887

Subject: No Picture when a PAL DVD disc is played

Symptom: Picture doesn't come up when a PAL DVD disc is played in the case where DVD1930 and AVR2307CI/2307/887 are connected through HDMI cable and AVR2307CI/2307/887 and PAL display are connected through DVI cable.

Solution: The Back-end Firmware has been updated. Please burn the referenced file onto a blank CD-R together with the "dummy file" and update your customer's unit.

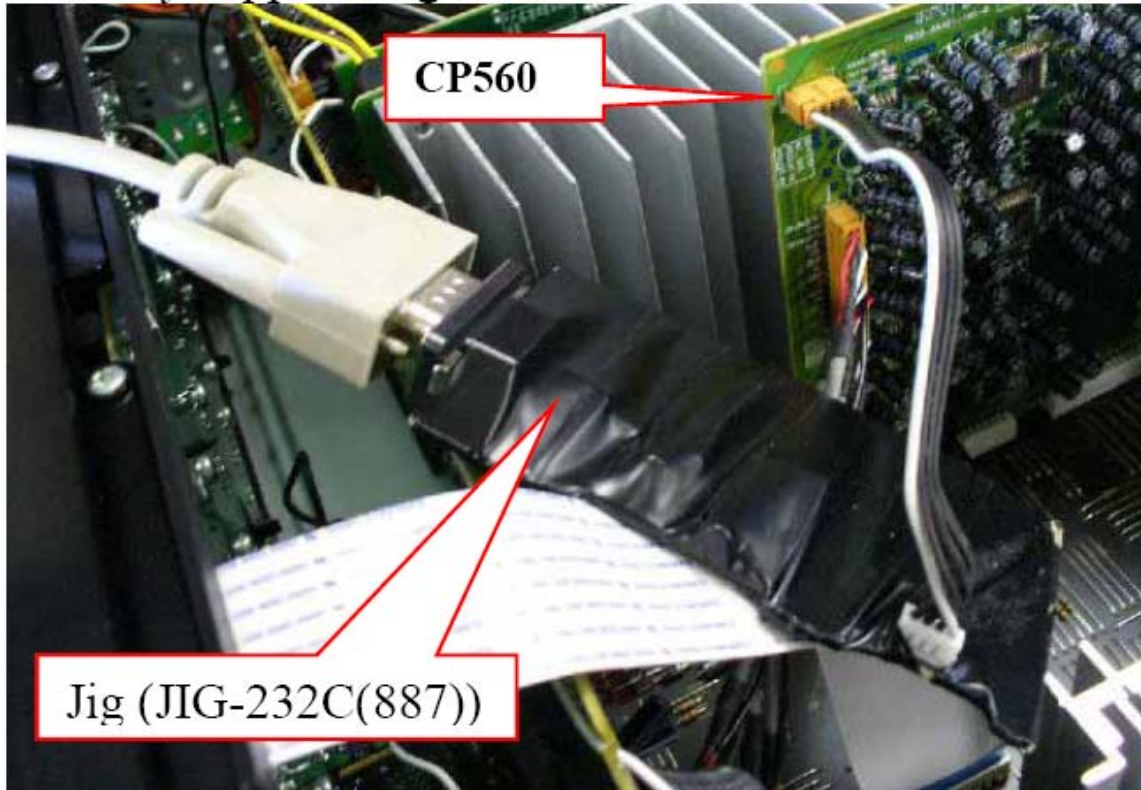
- The Exclusive Writer Installation Software to be installed to the PC.
For AVR-2307CI, 2307: "FWCV_AVR2307CI_V0038_SETUP.exe"
For AVR-887: "FWCV_AVR887_V0038_SETUP.exe"
- The Exclusive Writer Software: (After the installation, a short cut of the following Exclusive Writer Software is created on the Desk-top of the PC.)
For AVR-2307CI, 2307: "FWCV_AVR2307CI_V0038.exe"
For AVR-887: "FWCV_AVR887_V0038.exe"
- The Update Procedures and the Confirmation of the Version after the update:
For the update procedure, please refer to manuals listed below.
For AVR-2307CI, 2307: "FWCV0038_manual_AVR2307CI.pdf"
For AVR-887: "FWCV0038_manual_AVR887.pdf"

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- To confirm the Version after the update, please refer to manuals listed below.
For AVR-2307CI, 2307: "2307CI_0038_VERS_CHECK.pdf"
For AVR-887: "887_0038_VERS_CHECK.pdf"

- The Exclusive Jig (JIG-232C (887)) is only for updating the AVR-887.



Parts:

Ref#	Description	Part Number
NA	AVR-2307CI, 2307 Firmware	FWCV_AVR2307CI_V0038_SETUP.exe
NA	AVR-887 Firmware	FWCV_AVR887_V0038_SETUP.exe

Serial Number Range:

Last 5 digits of the serial number:

AVR-2307CI	00001 ~ 15838
AVR-887	00001 ~ 10010

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